

idential Door Hardware Warranty

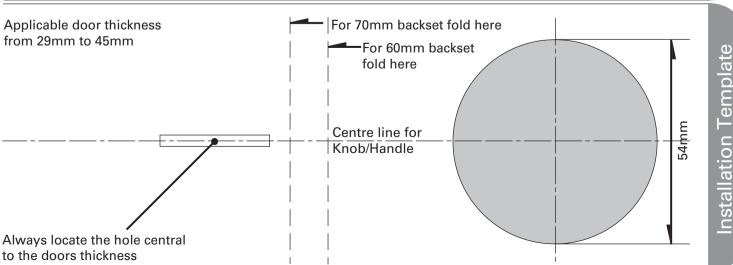
Sylvan residential door hardware products are covered by the following warranty

* 10 year mechanical.
* 5 year finish (see exclusions below).

Subject to the following conditions: If a finish or mechanical defect occurs within the warranty period, simply return the product together with proof of purchase to the point of purchase. Upon receipt of defective product it will be either repaired or replaced free of charge. This warranty only applies to the original user of the product, and is non transferable.

The Sylvan residential door hardware warranty excludes the following:

The Sylvan residential door hardware warranty excludes the following: Indirect or consequential loss or damage • Cost of removal and or replacement • Cost of freight and or travel time • Improper installation or failure to follow fitting instructions • Abuse or misuse of the product • Use of the product for the purpose which the product was not designed • Scratches from keys/rings, abrasions or deterioration due to use of paint, solvents or other chemicals • Use of the product in exposed coastal or geothermal conditions • The plated finishes of Polish Brass and Black Nickel are classified as soft finishes. • As deterioration is possible under some climatic conditions, these finishes are excluded from this warranty.



Fixing Instructions

SYLE71/91ET000003