

# Catwalk® & Dogwalk®

INSTALLATION INSTRUCTIONS FOR ALL PET DOORS



DESIGNED IN NEW ZEALAND

**3** YEAR  
WARRANTY



Made with Polycarbonate

**PET-TEK**

INTERNATIONAL LTD

# GLASS FITTING PET DOORS

## IMPORTANT INFORMATION FOR GLASS FITTING MODELS

Installing a pet door into glass must be done by a glass specialist as cutting holes in glass can be both hazardous and costly, if not done by a glass professional.

You must not try to cut a hole in either toughened glass or double glazed glass because of their special properties. For these types of glass the hole must be cut prior to manufacture.

No screw holes are required in the glass as the screws are connected to both the internal and external sections within the cut out area.

A circular cut-out is required for the following models, details below:

G-CD	Glass fitting cat door	diameter required 245mm	suitable for glass 3-10mm thick
G-SDD	Glass fitting maxi dual glaze	diameter required 267mm	suitable for glass 3-28mm thick
G-SDDSL	Glass fitting maxi slim	diameter required 267mm	suitable for glass 3-20mm thick
G-DD	Glass Dog door	diameter required 385mm	suitable for glass 3-32mm thick
G-DDSL	Glass Dog door slim	diameter required 385mm	suitable for glass 3-20mm thick
G-MCD	Glass fitting multi magnetic	diameter required 245mm	suitable for glass 3-26mm thick



*Do not install a pet door in any area leading directly into a pool.  
Check with your local council.*





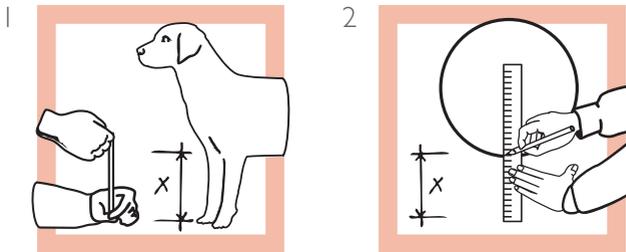
*Glass fitting doors must to be installed by a glazier or glass specialist.*

## MEASURING AND MARKING THE LOCATION OF YOUR GLASS FITTING PET DOOR

Measure the belly (stomach) height of your pet. For cats, it is normally 100-150mm. Dogs can vary greatly so it needs to be a height that your dog can access easily. Belly height is the guide along with the practicality of location.

Mark this height onto the glass you are installing into. This will determine the bottom of your cut-out. Scribe a circle (according to the recommendation of the door model) to the outside of your door or window.

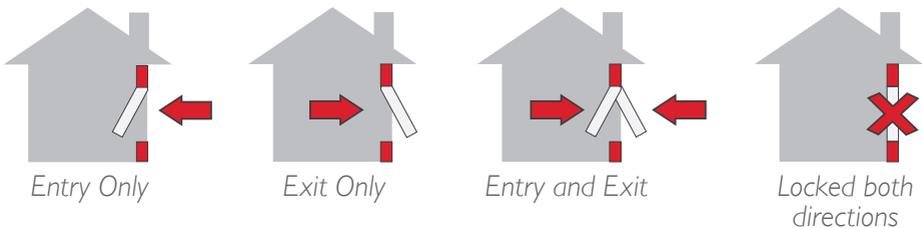
This will then be the cutout. Refer pictures below.



Next, slip the external frame (main body) into the hole from the outside. Next, slip the internal frame over the main frame. This is a slip joint which allows the frame to be compressed against the glass. Cut the screws to length as necessary. Screw up the four screws firmly but do not overtighten.

## FOUR-WAY LOCKING SYSTEM

All of our pet doors have a four-way locking system to allow you to control your pet's movements. Options are:



NB: For Multi-magnetic models, a collar magnet is also required for operation of the door.



## ADDITIONAL SECURITY FOR GLASS FITTING DOG DOORS

### Models : G-SDD and G-SDDSL

The G-SDD and G-SDDSL models of small dog door include a security pin in addition to its four way locking system. This can be used when the pet door is in the fully locked position only. The image adjacent shows where the pin is inserted into.



### Models G-DD and G-DDSL

The models G-DD and G-DDSL come with a locking clip feature in addition to its four way locking dials. Two security clips can be attached to the locking dials when the door is in the fully locked position only.

The diagrams below show how the clips are used.



1. Clip about to go on



2. Clip going on



3. Clip in place



4. Removing clip from pet door

# WOOD FITTING DOORS

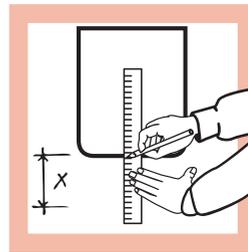
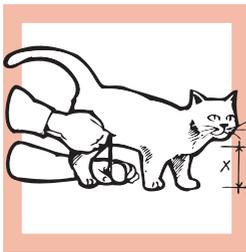
## IMPORTANT INFORMATION FOR WOOD FITTING MODELS

W-CD	Wood fitting cat door (slimline)	suitable for wood panels 11-30mm thick
W-CDT	Wood fitting cat door tunnel	suitable for wood panels 11-52mm thick
W-SDD	Wood fitting small dog door (slimline)	suitable for wood panels 11-30mm thick
W-SDDT	Wood fitting small dog door tunnel	suitable for wood panels 11-52mm thick
W-UCD	Wood fitting upgradeable cat door	suitable for wood panels 11-52mm thick
W-MCD	Wood fitting multi-magnetic cat door	suitable for wood panels 11-52mm thick

*Please note the W-DD has its own specific installation instructions that are on page 7.  
An appropriate template is supplied for the above doors.*

## MEASURING AND MARKING THE LOCATION OF YOUR WOOD FITTING PET DOOR

Measure the belly (stomach) height of your pet. For cats it is normally 100-150mm. Dogs vary greatly so it needs to be a height that your dog can access easily. Belly height is the guide along with practicality of location.



**Do not install a pet door in any area leading directly into a pool.  
Check with your local council.**

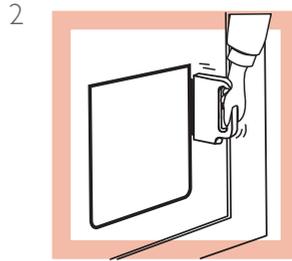
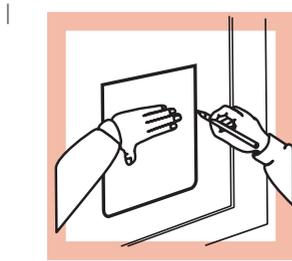
## INSTALLING YOUR WOOD FITTING PET DOOR

Position the template at the appropriate height with the bottom of the pet door level (where practical) with the pet's stomach. Tape the template to the door or panel that you are installing into. Ensure the template is level.

With a pencil trace the line to be cut. Fig. 1 below.

Cut a 10mm hole on the *inside* edge of the marked cut out.

Carefully cut along the marked line with your jigsaw. Fig. 2 below.



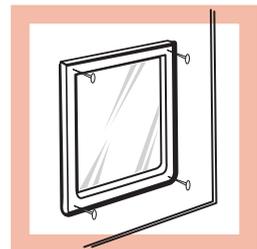
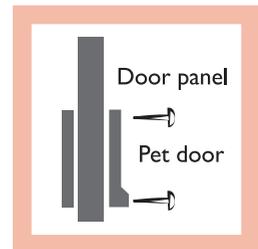
Next put the external frame (main body) into the hole from the exterior. Place the internal frame from inside onto the external frame.

The unit uses a slip joint which allows the frames to be compressed to fit the door/panel thickness. Drill a 4mm hole through each of the four corners of the internal frame on to the door/panel.

Remove the internal and external frames and open each of the holes out to 7mm. This will allow sufficient clearance for the fastening screws to be aligned.

Ensure the screws provided are cut to the correct length. The correct screw length is panel thickness plus 18mm.

Replace the external and internal frames back through and fasten together using the cut to length screws.



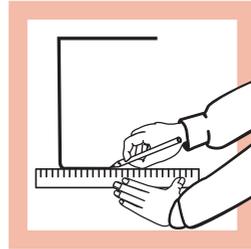
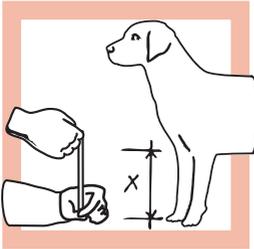
## IMPORTANT INSTALLATION INSTRUCTIONS FOR:

W-DD Wood fitting dog door suitable for wood panels 5-36mm

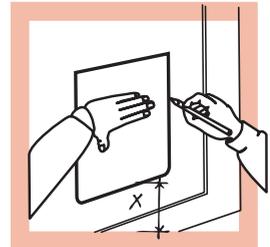
*An appropriate template is supplied for this model*

## MEASURING AND MARKING THE LOCATION OF YOUR WOOD FITTING PET DOOR

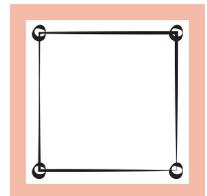
Measure the belly (stomach) height of your pet. Dogs vary greatly so it needs to be a height that your dog can access easily. Belly height is the guide along with practicality of location.



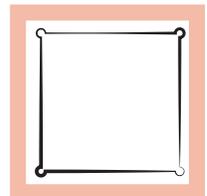
Position the template at the appropriate height with the bottom of the pet door level (where practical) with the pet's stomach. Tape the template to the door or panel that you are installing into. Ensure the template is level. With a pencil trace the line to be cut.



Drill four 10mm holes in the corners as per the diagram shown, making sure that the corners are the centre point of the hole.



Carefully cut along the marked lines that you have marked around the template. You will end up with the shape as shown.

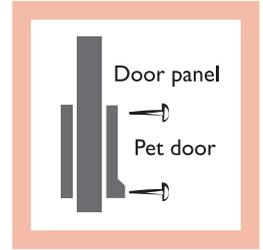


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## W-DD Wood fitting dog door installation instructions (cont)

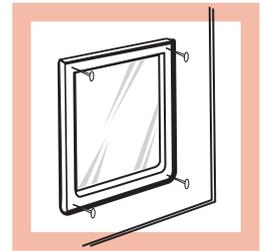
Slip the external pet door frame (main body) into the hole from the outside. Next slip the internal frame over the external main frame. This is a slip joint, which allows the frame to be compressed to fit the door thickness.



Ensure the screws provided are cut to the correct length. The correct length is door panel thickness plus 12mm.



Now screw the internal and external frames together.



## ADDITIONAL SECURITY FOR THE WOOD FITTING DOG DOOR

The wood fitting dog door has a security cover which can be used when additional security is required. The security cover is designed to be used when the door is in the fully locked position.

# TRAINING YOUR PET TO USE A PET DOOR

If your pet has not previously used a pet door it must be trained in order for them to become accustomed to it. In general this can take several weeks and varies according to temperament. Most pets however are happy to have freedom of access and will learn to use a pet door.

## TIPS FOR TRAINING

- Always have a few treats on hand when training your pet
- Take advantage of meal times when natural instinct helps and place its food bowl so it can see it through the pet door.
- Your pet door has a four way locking system, try to introduce your pet slowly. Try to avoid it running into the door when it is locked.
- If your pet is timid try opening the flap slightly for your pet while it gets used to using the door.
- Always reward your pet during training with a caress or treat when it uses the pet door.



***IMPORTANT! DO NOT force your pet to use the door or frighten your pet whilst training it. It is important that your pet does not associate the pet door with fear or being punished.***



# MULTI-MAGNETIC MODELS

## (Collar Key)



### Information regarding use of multi-magnetic models

To use the multi magnetic models your cat needs to have a magnetic collar clip located centrally on its pet collar. The collar key activates the multi-magnetic system within the cat door. No batteries are required. The locking latch depresses and allows entry by your cat, then automatically repositions itself after your cat has entered. The collar key needs to be attached directly onto your pet's collar. Do not attach rings to your cat's collar.

When using the multi-magnetic door your cat needs to also push the flap of the cat door just in the same manner as the manual models.

Magnetic cat doors are recommended for cats from 9 months or older. Do not use on small kittens.

### Training Tips for the Multi-magnetic models

The Multi-magnetic pet door makes a slight sound when activated. If your cat is timid and not familiar with using a pet door you can temporarily tape down the magnetic latch until the cat becomes accustomed to the pet door. Ensure to remove any adhesive residue before re-activating the magnetic mechanism to ensure it does not affect the door action.

Multi-magnetic pet doors operate when the magnetic collar key is within the magnetic field range of up to approximately 25mm. Any further than this and the magnetic door will not operate. The pet door needs to be positioned at an easily accessible height so that your cat can enter it from a horizontal position.

It can be advantageous to initially cover the top 25% of the clear flap, just while your cat gets familiar with using the door. This will limit the cat's vision through the flap and she will drop her head to see through the remaining part, thus ensuring the collar key is within the activation zone.

Ensure that your pet is trained to enter through the centre of the door and not at an angle, to ensure that the magnetic field is activated. You can create a tunnel effect by temporarily placing a pot plant either side of the pet door to ensure your pet enters the door straight on.



# PET-TEK WARRANTY

Thank you for choosing a Pet-tek pet product. All products are carefully inspected prior to leaving the manufacturing plant. We trust that you will have many years of trouble free use of your pet door.

Catwalk and Dogwalk pet doors come with a three year manufacturer's warranty against product malfunction due to manufacturing or parts defects, but not failure as a result of accidental damage, mishandling or abuse. Normal wear and tear is not covered under warranty. Should replacement woven pile be required it can be purchased via your supplier.

The warranty is not valid without a proof of purchase. Faulty goods should be returned to where you purchased the product so that it can be assessed and where appropriate replaced.

Buyers name

Address

Province

Country

Purchased  
from

Date of  
Purchase

[info@pet-tek.co.nz](mailto:info@pet-tek.co.nz)

[www.catwalk-petdoors.com](http://www.catwalk-petdoors.com)

[www.catwalkpetdoors.co.uk](http://www.catwalkpetdoors.co.uk)



# PET-TEK

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